IT Service End-User Satisfaction Survey

Name

Email

Department

How satisfied are you with the IT service you received?

○ Very Satisfied   ○ Satisfied   ○ Neutral   ○ Dissatisfied   ○ Very Dissatisfied

How would you rate the following?

Timeliness of service

Professionalism of staff

Communication

Issue resolution

What type of service did you receive?

☐ Hardware Support   ☐ Software Support   ☐ Network/Internet   ☐ Other

Additional comments or suggestions