

Healthcare Patient Portal End-User Survey

Basic Information

Full Name

Email Address

Age

Portal Usage

How often do you use the patient portal?

☐ Daily ☐ Weekly ☐ Monthly ☐ Rarely

Which of the following features do you use? (Select all that apply)

☐ Appointment Scheduling ☐ Accessing Medical Records ☐ Prescription Refills
☐ Messaging Providers ☐ Billing/Payments ☐ Other

User Experience

How easy is it to navigate the portal?

☐ Very Easy ☐ Easy ☐ Neutral ☐ Difficult ☐ Very Difficult

How satisfied are you with the portal overall?

Feedback

What improvements would you like to see?

Additional Comments

