

# Password Reset Service Evaluation Form

Name

Email

How easy was it to reset your password?

☐

Easy

☐

Average

☐

Difficult

How satisfied are you with the overall password reset experience?

☐

Very Satisfied

☐

Satisfied

☐

Neutral

☐

Unsatisfied

☐

Very Unsatisfied

What can we improve in the password reset process?

Additional Comments