

# Dementia Care Observation Checklist

Observer Name:

Date of Observation:

Location / Unit:

Service User Name / ID:

## Observation Criteria

Criteria	Observed (✓/✗)	Comments
Staff greet service user warmly and respectfully		
Service user's dignity is maintained		
Person-centred communication used		
Staff respond appropriately to service user's needs		
Support with mobility and orientation provided		
Promotes engagement and choice		
Environment is supportive and enabling		
Appropriate support with eating and drinking		
Service user's preferences are acknowledged		
Signs of distress responded to sensitively		

## Notes / Additional Observations

## Recommendations / Actions