Server Crash Root Cause Analysis

Date & Time of Incident
Reported By
Server/Service Name
Summary
Timeline of Events
Detection
How was the crash detected?
Who detected the crash?
Root Cause
Impact Analysis
Affected Systems/Services
Business/User Impact
Resolution & Recovery
Immediate Actions Taken
Time to Recovery
Corrective & Preventive Actions

Lessons Learned					
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Attachments/References					