

# Network Outage Incident Response Survey

## Incident Details

Name of Reporter

Date & Time of Incident

How was the outage detected?

## Impact Assessment

Systems/Services Affected

Number of Users Impacted

Estimated Outage Duration

## Response & Resolution

What actions were taken to resolve the outage?

Time to Resolution

Root Cause (if known)

## Prevention & Feedback

Suggestions to prevent future outages

Additional Comments

