

# Fiber Optic Installation Experience Survey

Full Name

Email Address

Installation Address

Date of Installation

How satisfied are you with the installation process?

☐ Very Satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied ☐ Very Dissatisfied

Was the installation team professional and courteous?

☐ Yes ☐ No

Did the team explain how to use the service?

☐ Yes ☐ No

Were there any issues during installation? If yes, please describe.

Suggestions for improvement

Would you recommend our service to others?

Additional Comments