

Rental Car Return Experience Survey

Full Name

Email

Return Location

Return Date

How would you rate the overall return process?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Staff Professionalism

Clarity of Return Instructions

Was the return area easy to find?

☐ Yes ☐ No

Did you encounter any issues during the return?

☐ Long Waiting Time ☐ Unexpected Charges ☐ Unclear Directions

☐ Unprofessional Staff ☐ Other

Suggestions for Improvement

Additional Comments

