

Auto Loan Customer Satisfaction Form

Full Name

Email Address

Loan Number

Loan Application Process

How satisfied were you with the loan application process?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Were all loan terms and conditions clearly explained to you?

Customer Service

How satisfied were you with our customer service?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

How likely are you to recommend our services to others?

Additional Comments/Suggestions