

Vehicle Rental Experience Evaluation Form

Full Name

Email Address

Phone Number

Vehicle Rented

Rental Process

How would you rate the booking process?

☐

1

☐

2

☐

3

☐

4

☐

5

How would you rate vehicle pickup experience?

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1

☐

2

☐

3

☐

4

☐

5

Vehicle Condition

How satisfied were you with the cleanliness of the vehicle?

☐

1

☐

2

☐

3

☐

4

☐

5

How satisfied were you with the condition of the vehicle?

☐

1

☐

2

☐

3

☐

4

☐

5

Customer Service

How would you rate the customer service?

☐

1

☐

2

☐

3

☐

4

☐

5

Overall Experience

How would you rate your overall experience?

☐

1

☐

2

☐

3

☐

4

☐

5

Additional Comments

