

Fleet Maintenance Service Client Survey

Client Name

Company Name

Email

Phone

1. Overall, how satisfied are you with our fleet maintenance service?

☐ ☐ ☐ ☐ ☐

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

2. How would you rate the quality of repairs/maintenance performed?

☐ ☐ ☐ ☐

Excellent Good Average Poor

3. How responsive was our team to your requests and concerns?

☐ ☐ ☐ ☐

Very Responsive Responsive Neutral Unresponsive

4. Did the service meet your expectations?

☐ ☐ ☐

Yes Partly No

5. What aspect of our service do you value the most?

6. What can we improve?

7. Additional Comments

