

# Fitness Tracker RMA Authorization Document

## Customer Information

Customer Name

Email

Phone Number

Shipping Address

## Product Information

Product Model

Serial Number

Purchase Date

Retailer / Purchase Location

## Return Details

Reason for Return

Issue Description

Actions Taken / Troubleshooting Steps

## RMA Authorization

RMA Number

Date Issued

For Internal Use Only

Processed By	Date Received	Resolution	Return Received Date	Replacement Shipped Date

Notes