

# 3PL Service Level Agreement (SLA) Template

## 1. Agreement Overview

## 2. Parties

## 3. Definitions

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## 4. Scope of Services

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## 5. Service Level Metrics

Service	Metric	Target	Measurement Method

## 6. Responsibilities

### 6.1 3PL Provider

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### 6.2 Client

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## 7. Reporting & Review

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## 8. Corrective Actions & Penalties

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## 9. Term & Termination

## 10. Signatures

Name	Title	Company	Date	Signature