

# 3PL KPI and Performance Metrics Agreement

## 1. Parties

This Agreement is made between

- **Client:**
- **3PL Provider:**

Effective Date:

## 2. Purpose

## 3. Key Performance Indicators (KPIs)

KPI	Description	Target Value	Measurement Frequency	Notes
On-Time Delivery				
Inventory Accuracy				
Order Accuracy				
Return Rate				
Damaged Goods Rate				

## 4. Reporting and Review

- 1.
- 2.
- 3.

## 5. Non-Performance and Remedies

- 1.
- 2.

## 6. Term and Termination

- 1.
- 2.

## 7. Agreement and Signatures

\_\_\_\_\_  
Client Representative  
Date:

\_\_\_\_\_  
3PL Provider Representative  
Date:

