

Reverse Logistics Service Feedback Questionnaire

Company Name

Contact Person

Email Address

Date of Service

Type of Reverse Logistics Service Used

How would you rate the overall service?

☒ Excellent
 ☐ Good
 ☐ Average
 ☐ Poor

Which aspects did you find satisfactory?

☐ Timeliness ☐ Communication ☐ Product Handling ☐ Issue Resolution ☐ Other

Which aspects could be improved?

☐ Timeliness ☐ Communication ☐ Product Handling ☐ Issue Resolution ☐ Other

Additional Comments or Suggestions