Navigation Error Investigation Template

1. Error Summary

Error Description

Date & Time Occurred

Affected Page(s)

Steps to Reproduce

2. Environment Details

Browser

Device/OS

User Role / Permissions

Network Conditions

3. Error Evidence

Observed Behavior

Expected Behavior

Error Messages (if any)

Screenshot / Screen Recording Link

4. Investigation

Initial Analysis

Relevant Console/Network Logs

DOM/Network Inspection Notes

Related Issues (if any)

5. Resolution & Next Steps

Root Cause

Action Taken / Recommendation

Status

Assigned To

Additional Comments