

# B2B Client Satisfaction Survey

## Company Information

Company Name

Contact Person

Position/Title

Email

## Part 1: Product & Service Evaluation

How satisfied are you with the quality of our products/services?

☐

Very Satisfied

☐

Satisfied

☐

Neutral

☐

Dissatisfied

☐

Very Dissatisfied

Timeliness of delivery:

☐

Excellent

☐

Good

☐

Average

☐

Poor

Areas for improvement:

## Part 2: Customer Service

How would you rate our customer service?

☐

Excellent

☐

Good

☐

Average

☐

Poor

Please share any feedback on the support you received:

## Part 3: Overall Experience

How likely are you to recommend our company to others?

☐

Very Likely

☐

Likely

☐

Neutral

☐

Unlikely

☐

Very Unlikely

What future needs can we support you with?

## Additional Comments