

Counseling Client Secure Messaging Consent

This form provides information about secure messaging between you and your counselor. Please read the information below and indicate your understanding and consent.

Purpose

Confidentiality & Security

- Messages between you and your counselor will be sent using a secure, encrypted platform.
- All reasonable efforts will be made to protect the confidentiality and integrity of your information.
- Absolute security cannot be guaranteed due to limitations of technology.

Appropriate Use

- Secure messaging is intended for non-urgent communication.
- Do not use secure messaging for emergencies or urgent issues.
- Response times may vary; your counselor will inform you about expected reply times.

Risks

- Messages could be intercepted, disclosed, or accessed by unintended parties despite security measures.
- You are responsible for keeping your login credentials secure and for signing out after each session.

Client Responsibilities

- Use secure messaging only for appropriate, counseling-related matters.
- Inform your counselor if you are concerned about the confidentiality of your messages.
- Update your contact information as needed.

Consent

By signing below, you acknowledge that you have read and understand the information above regarding secure messaging in counseling, and consent to its use.

Client Name

Signature

Date