

# Managed Services Provider Technical Checklist

## Client Information

Client Name	
Site Location	
Date	
Technician	

## Network Infrastructure

	Item	Check	Notes
1	Firewall Configuration	<input type="checkbox"/>	<div></div>
2	Router/Switch Health	<input type="checkbox"/>	<div></div>
3	VPN Setup	<input type="checkbox"/>	<div></div>
4	Wi-Fi Coverage	<input type="checkbox"/>	<div></div>

## Endpoint Devices

	Item	Check	Notes
1	Workstation Updates	<input type="checkbox"/>	<div></div>
2	Antivirus Status	<input type="checkbox"/>	<div></div>
3	Device Inventory	<input type="checkbox"/>	<div></div>

## Server Check

	Item	Check	Notes
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1	OS Patching	<input type="checkbox"/>	
2	Resource Monitoring	<input type="checkbox"/>	
3	Backup Verification	<input type="checkbox"/>	

Security

	Item	Check	Notes
1	User Access Review	<input type="checkbox"/>	
2	Email Security	<input type="checkbox"/>	
3	Multi-factor Authentication	<input type="checkbox"/>	

Other Checks

	Item	Check	Notes
1	Printer/Peripheral Health	<input type="checkbox"/>	
2	Software License Audit	<input type="checkbox"/>	

Summary / Comments