

Pet Supply Store Mystery Shopper Evaluation Form

Store Details

Store Name

Location

Date of Visit

Time of Visit

Evaluator Name

Cleanliness & Organization

Overall Cleanliness

☐
☐
☐
☐
☐

Organization of Aisles/Shelves

☐
☐
☐
☐
☐

Product Availability

Were the products you needed in stock?

Comments

Staff Interaction

Friendliness

☐
☐
☐



Knowledge of Staff



Helpfulness



Comments

Checkout Experience

Speed of Checkout



Accuracy of Transaction



Comments

Additional Feedback

What did you like most?

Areas for Improvement