

# Vape Shop Mystery Shopper Evaluation Form

## Shop Information

Date of Visit

Shop Name

Location/Address

Time of Visit

## Staff Interaction

Were you greeted upon entering?

☐ Yes ☐ No

Did the staff ask for ID or age verification?

☐ Yes ☐ No

Friendliness/Helpfulness of Staff (1=Poor, 5=Excellent)

Staff Knowledge of Products (1=Poor, 5=Excellent)

## Store Environment

Store Cleanliness (1=Poor, 5=Excellent)

Product Display/Organization (1=Poor, 5=Excellent)

## Product Availability

Were the products you were looking for available?

☐ Yes ☐ No

Comments on Product Selection

## Additional Observations

Did you notice any policy violations or concerns?

**Other Comments**