

Retail Curbside Pickup Experience Survey

Store Location

Date of Pickup

How would you rate your curbside pickup experience?

- ☐ Excellent ☐ Good ☐ Neutral ☐ Fair ☐ Poor

Were your items ready at the promised time?

- ☐ Yes ☐ No

How friendly was the staff member who assisted you?

- ☐ Very Friendly ☐ Friendly ☐ Neutral ☐ Unfriendly ☐ Very Unfriendly

How easy was the curbside pickup process?

- ☐ Very Easy ☐ Easy ☐ Neutral ☐ Difficult ☐ Very Difficult

Were any items missing or incorrect?

Additional comments or suggestions