

Call Center Agent Exit Interview

Personal Information

Name

Position/Title

Department

Length of Employment

Last Working Day

Reason for Leaving

Please state your main reason for leaving

Did you receive another job offer?

Job Experience

How would you describe the team atmosphere?

How was your relationship with your supervisor/management?

Did you feel adequately trained for your role?

Work Environment

Comments on workplace conditions

Comments on workload/work-life balance

Feedback & Suggestions

How could we improve the agent experience?

Any other comments or suggestions?