

Hotel Shuttle Service Quality Survey

Name

Email (optional)

Date of Shuttle Service

Pick-Up Location

Timeliness of Shuttle Arrival

☐

1

☐

2

☐

3

☐

4

☐

5

Courtesy of Driver

☐

1

☐

2

☐

3

☐

4

☐

5

Cleanliness of Shuttle

☐

1

☐

2

☐

3

☐

4

☐

5

Comfort of Shuttle Ride

☐

1

- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Suggestions for Improvement

Additional Comments