

Regional Tram Passenger Satisfaction Form

Personal Information

Name

Email

Date of Tram Trip

Tram Route/Line

Rate Your Experience

Overall Satisfaction

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Cleanliness

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Punctuality

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Comfort

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Staff Courtesy

- ☐ 1
☐ 2
☐ 3
☐ 4

Comments & Suggestions

Please share any comments or suggestions