

Urban Delivery Service Provider Assessment Template

Provider Information

Provider Name

Contact Person

Contact Email

Contact Phone

Service Overview

Service Areas (cities, zones, etc.)

Types of Vehicles Used

Types of Deliveries (e.g., parcels, food, heavy goods)

Operational Details

Fleet Size

Average Delivery Time (minutes)

Hours of Operation

Technology & Integration

Technology Platforms (app, website, APIs, etc.)

Real-time Tracking Available?

Performance Metrics

Metric	Value
On-Time Delivery Rate (%)	<div></div>
Customer Satisfaction Score	<div></div>
Number of Monthly Deliveries	<div></div>

Sustainability & Compliance

Green/Electric Fleet (%)

Certifications / Compliance Information

Comments & Observations